

Current as of: February 2<sup>nd</sup> 2017

**Hourly**

(you break, we fix) sold in blocks of 10 hrs 249.00

**Backup Agreement (BA)**

Monthly backup, including: 399.00

Off-site storage y/e 3 years, monthly 2 months, daily 1 month

**Service Agreement (SA)**

(Prices are monthly, based on annual contract, amount is loosely based on the following)

Desktop/Laptops 100.00

Servers 300.00

SA coverage includes all additional devices (phones/tablets). Additionally, network devices, including firewalls, switches, etc., are included.

Any recovery service, due to hacking (ie cryptolocker) is covered under SA. It is not covered under Backup service (BA)